

Le Masseur Personnel – COVID-19 Risk Assessment

First published: 11/07/2020

Last reviewed: 11/07/2020

Last updated: 11/07/2020

We have identified what work activity and situations might cause transmission of COVID-19, who could be at risk of transmission and have looked at ways to control and minimise these risks.

Potential risks

Transmission of COVID-19 from person to person or via surfaces, equipment and objects touched.

Who could be at risk

Clients/customers, employees, contractors and the general public.

Minimising the risk

We have taken a number of measures to minimise the risk and limit the potential exposure for all parties. These measures include:

- Providing masks and face shields to staff.
- Requiring staff to wear masks.
- Requiring all staff that perform close-contact services to wear a face shield for the entirety of the service.
- Installed protective screens at reception.
- Providing sanitising gel and wipes to both staff and clients/customers.
- Operating via a pre-booked, appointments only system to minimise foot fall.

- Processing payments online and over the phone in advance to limit the amount of time on-site and reduce contact with cash and/or cards.
- Requiring all health intakes be completed in advance prior to arrival to minimise time on site.
- Staggered appointment arrival times and exit times to reduce congestion and limit the number of people on-site at one time.
- Requiring all clients to wear a face mask/cover at all times whilst on-site, including during their treatment.
- Aerating the treatment rooms in between each appointment.
- Ventilating the treatment rooms during appointments.
- Modifying massage treatment protocols so the entire treatment is performed facing down, minimising face-to-face exposure.
- Suspending treatments that work on the highest risk area (the face) or cannot be performed with the client laying face down. This includes but is not limited to: facial treatments, facial waxing, eyebrow waxing, facial massage treatments and pregnancy massage (where the client is at a point where laying on their stomach is not practical or the treatment cannot be performed in a seated position).
- Added signage to make it clear under what circumstances clients/customers are allowed to enter and what measures they need to take whilst on-site.
- Added floor markings to encourage customers to adhere to social distancing.
- Practicing social distancing amongst staff where sensible.
- Minimised touch points.
- Removing additional linens from treatment areas.
- Using disposable linens where practical.
- Where the use of disposable linens is not practical or possible, ensuring the linen is washed to a professional standard with cleaning products that kill 99.99% of bacteria as well as going through an anti-viral soak and a hot cycle drying process.
- Not allowing clients to wait on-site or to have someone accompany them unless required for health or legal reasons.
- Removing products, decorations and other items to reduce touch points.
- Limiting treatment sessions to no greater than 60 minutes to reduce time on site.
- Suspending same-day appointments to allow for proper advanced screening of clients.
- Introducing new protocols that all clients and customers must adhere to.
- Screening clients in advance of admission to their appointment.

- There will be no public access to toilets until further notice.
- Reduction of wait areas so that wait areas adhere to social distancing guidelines.

Control

To control the risks mentioned above, we have drawn up a set of comprehensive guidelines for staff/employees and clients/customers. These guidelines must be adhered to at all times. We will have these clearly displayed on-site and will be available online through our website.

We will monitor these measures to ensure they are adhered to.

Staff/employees will be required to sign a commitment to these measures and will be required to demonstrate they are fully understood.

We will provide help and guidance to clients/customers to ensure these guidelines are followed.

Persons responsible for carrying out the above procedures:

- Gabriel De Carvalho | Company Owner
- Robert Doyle | General Manager

If you have any questions please contact us by emailing support@le-masseur-personnel.com